



# Privacy Policy

tmg.tv Ltd t/a TMG CRB ("we", "us" and "our") are committed to protecting and respecting your privacy.

This policy (together with our terms of website use and any other documents referred to in it) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

For the purpose of the Data Protection Act 1998 (the "Act"), the data controller is tmg.tv Ltd of 1 Wilford Business Park, Ruddington Lane, Nottingham NG11 7EP.

## 1 Information we may collect from you

1.1 We may collect and process the following data about you:

- 1.1.1 information that you provide by filling in forms on our website, [www.tmgcrb.co.uk](http://www.tmgcrb.co.uk) ("our site"). This includes information provided at the time of registering to use our site, ordering any products or services described on our site, posting any information or material or requesting further services;
- 1.1.2 information that you provide when you report any problem with our site;
- 1.1.3 any correspondence that you have with us;
- 1.1.4 any surveys that we ask you to complete and use for research purposes, although you do not have to respond to them;
- 1.1.5 details of transactions you carry out through our site and of the fulfilment of your orders; and
- 1.1.6 details of your visits to our site including, but not limited to, traffic data, location data, weblogs and other communication data, whether this is required for our own billing purposes or otherwise, and the resources that you access.
- 1.1.7 we do not collect or store any financial details.

## 2 IP addresses and cookies

- 2.1 We may collect information about your computer, including (where available) your IP address, operating system and browser type, for system administration. This is statistical data about our users' browsing actions and patterns, and does not identify any individual.
- 2.2 For the same reason, we may obtain information about your general internet usage by using a cookie file which is stored on the hard drive of your computer. Cookies contain information that is transferred to your computer's hard drive. They help us to improve our site and to deliver a better and more personalised service. They enable us:
  - 2.2.1 to estimate our audience size and usage pattern;
  - 2.2.2 to store information about your preferences, and so allow us to customise our site according to your individual interests;
  - 2.2.3 to speed up your searches; and
  - 2.2.4 to recognise you when you return to our site.
- 2.3 You may refuse to accept cookies by activating the setting on your browser that allows you to refuse the setting of cookies. However, if you select this setting you may be unable to access certain parts of our site. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you log on to our site.

## 3 Where we store your personal data

- 3.1 Any data that we collect from you over our site may, due to its transmission via the internet, be transferred to a destination outside the European Economic Area ("EEA") en route to being stored on our secure servers in the United Kingdom. By submitting your personal data, you agree to such transfer and processing of your data. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

- 3.2 All information you provide to us is stored on our secure servers. Where we have given you (or where you have chosen) a password that enables you to access certain parts of our site, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.
- 3.3 Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

## **4 Uses made of the information**

- 4.1 We use information held about you in the following ways:
- 4.1.1 to ensure that content from our site is presented in the most effective manner for you and for your computer;
  - 4.1.2 to provide you with information, products and/or services that you request from us or, where you have consented to be contacted for such purposes, that we feel may interest you;
  - 4.1.3 to carry out our obligations arising from any contracts entered into between you and us;
  - 4.1.4 to allow you to participate in interactive features of our service, when you choose to do so; and
  - 4.1.5 to notify you from time to time about any changes to any products and/or services that you have requested.

## **5 Disclosure of your information**

- 5.1 We may disclose your personal information to third parties:
- 5.1.1 with your prior agreement;
  - 5.1.2 as necessary for providing our e-bulk CRB check service, as more particularly described on our site, to you; or
  - 5.1.3 if we are under a duty to disclose or share your personal data: (i) in order to comply with any legal obligation; (ii) in order to enforce or apply our terms of website use or any contracts formed through our site or as a result of visits made by you to our site for the supply of our e-bulk CRB check service; or (iii) in order to protect the rights, property or safety of tmg.tv Ltd, our customers or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

## **6 Your rights**

- 6.1 We do not intend to process personal data collected from you for marketing purposes. If we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes, we will obtain your prior agreement.
- 6.2 Our site may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

## **7 Access to information**

- 7.1 The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a fee of £10 to meet our costs in providing you with details of the information we hold about you.

## **8 Changes to our privacy policy**

- 8.1 Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail.

## **9 Contact**

- 9.1 Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to [enquiries@tmgcrb.co.uk](mailto:enquiries@tmgcrb.co.uk)